

Communication of the management to our customers

As our valued customer, we wanted to provide you with an update on Jungbecker's responses and actions regarding the current global health threat posed by the coronavirus, also known as COVID-19. First and foremost, we are following the instructions of the relevant authorities to ensure that we take all possible measures to protect the health and safety of our employees and customers around the world. As far as possible, this includes working from home, taking the best hygienic measures in the workplace and handling company and customer components hygienically. In addition, we have implemented our business continuity and reliability policy outlined below to manage and reduce the global impact of this health threat.

From a manufacturing perspective, our company has sufficient production capacity, with the majority of our production taking place in Germany and Belgium. We also actively monitor and control all related supply chain issues. Like all technology providers, we are to a certain extent dependent on the purchase of external raw materials and components, some of which also come from the known crisis areas. We have therefore taken numerous steps to identify and mitigate possible delays in the region. Available local alternatives are being sought in the event that the supply of components is delayed. Furthermore, our supply chain team is in close contact with our suppliers to ensure that we are informed of any delays in delivery. While we have experienced some minor delays due to delivery difficulties, we are currently reducing these delays and would work with individual customers to develop delivery schedules in the event of more serious failures to minimize the impact on existing schedules. Your Jungbecker representative will be in close contact with you on all the above points to ensure that your business needs are met. Our team will continue to keep you informed of important news.

Should the worldwide situation regarding the corona virus continue to deteriorate, please understand that Jungbecker cannot be held liable for unforeseeable and thus unavoidable failures. We hereby refer to the "ICC Force Majeure Clause 2003".

Please let us know if you have any questions or if there are other ways we can support you.

Yours sincerely,

Marc Rumpff
Managing Director